

Thank you for taking the time to complete this quick survey to help your ACN Independent Business Owner find the best offers for you.

Customer Information

Name _____ Date _____

Residential address _____

Suburb _____ State _____ Postcode _____

Email _____ Phone (mob) _____

Do you currently receive your bills electronically? Yes No If no, would you like to? Yes No

1. Mobile Services

Current provider _____ How many mobile phone services are in your household? _____

Monthly bill is approximately \$ _____ What is the end date of your contract? (if applicable) _____

What type of mobile contract term interests you: Month-to-month 12 month contract 24 month contract Not sure

Do you need a new handset? Yes No

What is your preferred mobile phone handset: Android Apple Other No preference

What is the data inclusion on your current plan? _____ Is this sufficient? Yes No

Do you call Internationally / would you be interested in International call inclusions? Yes No

2. Mobile Broadband

Current provider _____ Monthly bill is approximately \$ _____

What is the data inclusion on your current plan? _____ What is the end date of your contract? (if applicable) _____

Type of mobile broadband I am interested in: Mobile WiFi Tablet/iPad SIM only

Do you currently have a tablet/iPad? Yes No If yes, does your tablet/iPad take a SIM card? Yes No

If no, would you be interested in taking up a new tablet/iPad on a plan? Yes No

3. Broadband

Current provider _____ Monthly bill is approximately \$ _____

What type of service do you currently have? ADSL VDSL Fibre Wireless

Monthly data inclusion? _____ Monthly data usage? (approximately) _____ What is the broadband speed? _____

What is the end date of the contract? (if applicable) _____

4. Energy

Current services? Electricity Gas Solar Current Provider(s) _____

How are you billed? Monthly Quarterly Annually

How much do you spend? Electricity \$ _____ Gas \$ _____ Solar \$ _____

Are you currently receiving any discounts? Yes No

Are you currently locked into a contract? Yes No If yes, what is the end date of the contract? _____

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